

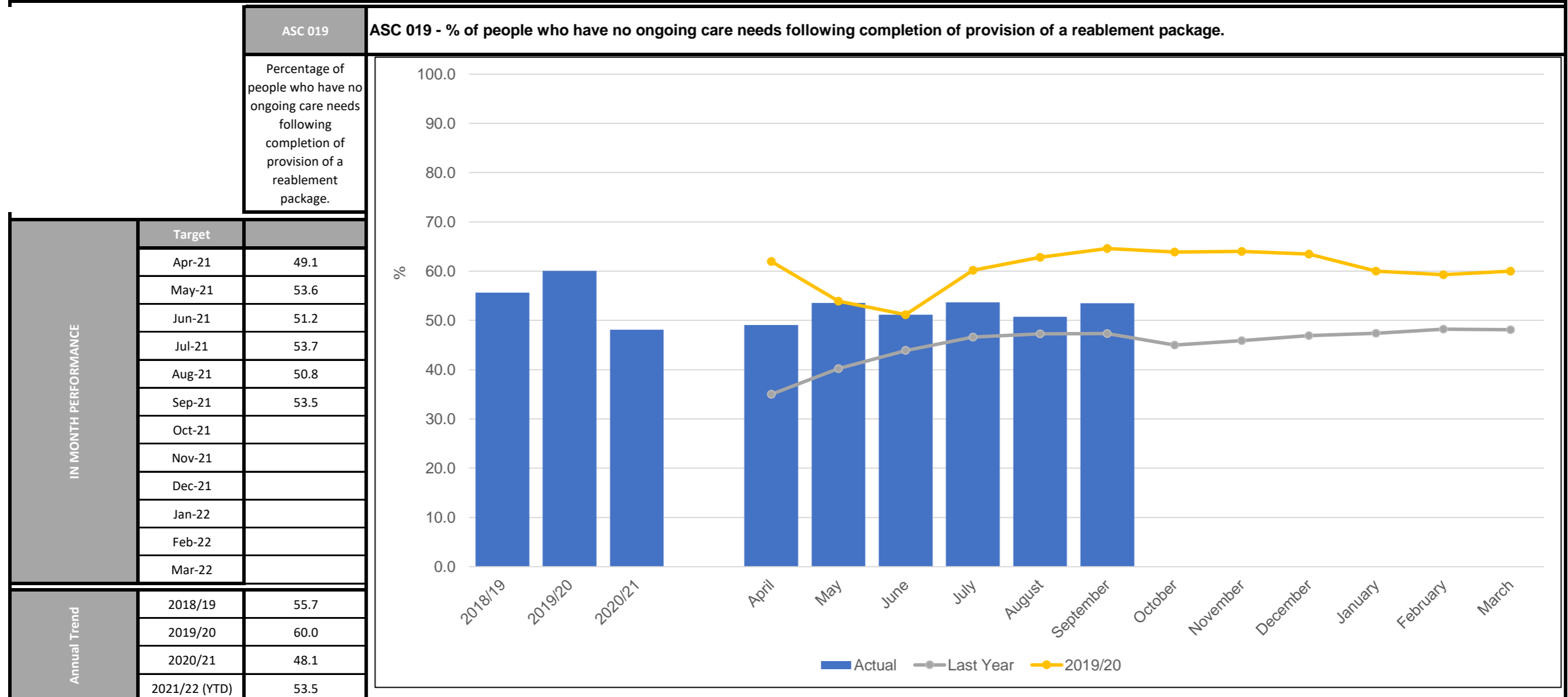


DARLINGTON
Borough Council

Adult Social Care

Mid Year Scrutiny Performance Report 2021-22

MANAGING DEMAND	
ASC 019	% of people who have no ongoing care needs following completion of provision of a reablement package.
DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
Performance Analysis	<p>Since April the percentage of clients who have completed a reablement package with an outcome of 'No Service Provided or Identified, Long Term Support Ended or Universal Services /Signposted is 53.5%. In terms of actual numbers out of the 197 clients who have completed a reablement package 123 had no ongoing care needs.</p> <p>The current performance of 53.5% is lower than the same period during 2019/20 (64.6%). During Quarter 2 out of 111 clients who had completed a reablement package 62 had no ongoing care needs, this equates to 55%. This is similar to the same period last year where the quarterly figure was 53%, however it is lower than the 2019-20 Quarter 2 figure of 64%.</p> <p>The implementation of the team criteria and the impact of the reablement team has started to show an improvement in the number of people leaving the service with no ongoing care. As the team has become more established with the use of small aids and adopting the strength based approach this has had an positive impact on the outcome of the service user.</p> <p>There has been an increase in clients receiving reablement packages who have a higher level of need. This has resulted in the increase of double up calls during the month. Also due to a recent fall in the availability of service provision from private providers there has also been an increase in the number of clients referred to the service whose needs are not suitable for reablement.</p> <p>We aim to improve performance in this indicator further by introducing chair based exercises. An additional indicator is looking at being introduced which would measure the percentage of the reduced number of falls following on from the completion of the chair based exercise programme. This will help to demonstrate the positive effectiveness of this new programme.</p>



MANAGING DEMAND

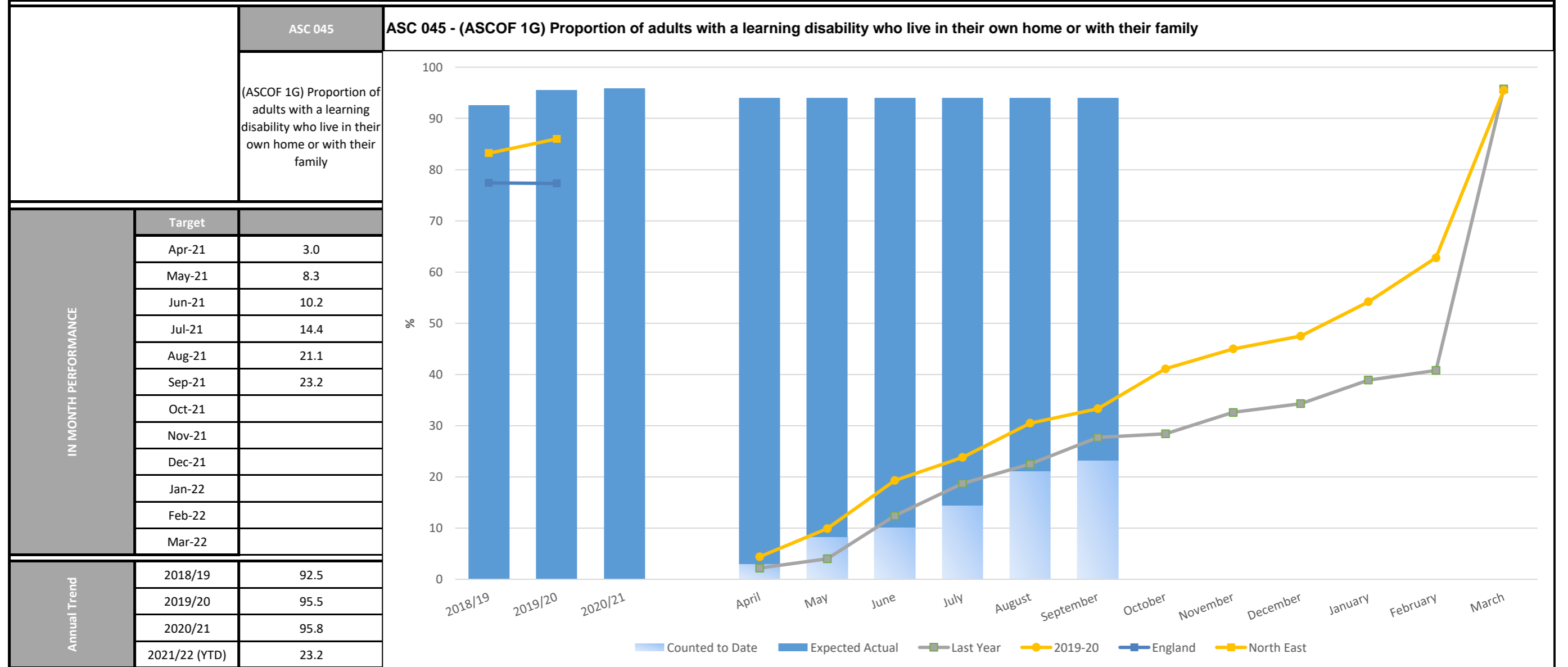
ASC 019 - Percentage of people who have no ongoing care needs following completion of provision of a reablement package

DEFINITION	<p>ASC 019 – Percentage of people who have no ongoing care needs following completion of provision of a reablement package (Bigger is better)</p> <p>Numerator: Of those in the denominator, those who have had a completed reablement review with outcomes of 'No Services Provided or Identified, Long Term Support Ended, Universal Services/Signposted'</p> <p>Denominator: The total number of clients completing a reablement package during the period</p>
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Monthly breakdown of figures 21-22			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	55	26	47%
May	31	18	58%
June	46	21	46%
July	36	22	61%
August	38	17	45%
September	36	21	58%
October			
November			
December			
January			
February			
March			

Monthly breakdown of figures 20-21			
	Total no of clients completing reablement	No of clients with no ongoing care needs	Percentage of clients completing packages and outcomed with no ongoing care needs
April	57	20	35%
May	33	14	42%
June	36	18	50%
July	40	23	58%
August	37	19	51%
September	28	14	50%
October	47	15	32%
November	43	17	40%
December	33	16	48%
January	58	21	36%
February	42	23	55%
March	61	27	44%

SELF DIRECTED SUPPORT	
ASC 045	(ASCOF 1G) Proportion of adults with a learning disability who live in their own home or with their family
DEFINITION	<p>QUALITY OF LIFE: ASC 045 (ASCOF 1G) – Proportion of adults with a learning disability who live in their own home or with their family (Bigger is better)</p> <p>Numerator: All people within the denominator who are “living on their own or with their family.” Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>
Performance Analysis	<p>This captures individuals who are of working age with a primary need of learning disability. This is only 266 of adults, not the work of the whole Life Stages Service. We have some of the best regional figures for individuals in their own accommodation and a request has been made to change the reporting of this. A decision is awaited. The team would like to develop this graph to show a greater breakdown of exactly where individuals are currently living and to capture the changes each month, rather than the number of reviews as is currently shown. We would also like to show this for the remaining individuals not captured within the ASCOF.</p>



SELF DIRECTED SUPPORT		
ASC 046	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	
DEFINITION	<p>QUALITY OF LIFE: ASC 046 (ASCOF 1E) Proportion of adults with learning disabilities in paid employment. (Bigger is better)</p> <p>Numerator: All people within the denominator, who are in employment. Source: SALT</p> <p>Denominator: Number of working-age learning-disabled clients known to CASSRs during the period. This includes clients who received long term support during the year and with a primary support reason of learning disability support. All support settings should be included (i.e. residential, nursing and community settings)</p>	
Performance Analysis	<p>This captures individuals who are of working age with a primary need of learning disability. This is only 266 of adults, not the work of the whole Life Stages Service. The team would like to develop this graph to show a greater breakdown of exactly what individuals are currently doing, for example in education or voluntary work which would better capture their journey towards paid employment, rather than just those in paid employment which is in the ASCOF. The team would also like to develop similar measures for those not in the ASCOF.</p>	
	ASC 046	ASC 046 - (ASCOF 1E) Proportion of adults with learning disabilities in paid employment.
	(ASCOF 1E) Proportion of adults with learning disabilities in paid employment.	
IN MONTH PERFORMANCE	Target	
	Apr-21	0.4
	May-21	0.8
	Jun-21	0.8
	Jul-21	0.8
	Aug-21	0.8
	Sep-21	0.8
	Oct-21	
	Nov-21	
	Dec-21	
	Jan-22	
	Feb-22	
Mar-22		
Annual Trend	2018/19	5.8
	2019/20	5.9
	2020/21	5.3
	2021/22 (YTD)	0.8

SELF DIRECTED SUPPORT			
ASC 049	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support		
DEFINITION	QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT		
Performance Analysis	Since April the proportion of clients using social care who receive self-directed support is 97.3%. In terms of actual numbers this equates to 770 individuals receiving self-directed support.		
	ASC 049	ASC 049 - (ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support	
	(ASCOF 1C (1a)) Proportion of people using social care who receive self-directed support		
IN MONTH PERFORMANCE	Target		
	Apr-21		98.0
	May-21		97.9
	Jun-21		97.6
	Jul-21		97.9
	Aug-21		97.6
	Sep-21		97.3
	Oct-21		
	Nov-21		
	Dec-21		
Jan-22			
Feb-22			
Mar-22			
Annual Trend	2018/19	97.8	
	2019/20	98.7	
	2020/21	98.6	
	2021/22 (YTD)	97.3	

SELF DIRECTED SUPPORT

ASC 049 - Proportion of people using social care who receive self-directed support

DEFINITION	<p>QUALITY OF LIFE: ASC 049 (ASCOF 1C (1a)) – Proportion of people using social care who receive self-directed support (Bigger is better)</p> <p>Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT</p> <p>Denominator: Clients (aged 18 or over) accessing long term community support at the year end 31st March: SALT</p>
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18-64

Type of self directed support	
Direct Payments	171
CASSR Managed Personal Budget	172
Part Direct Payments	58
Total	401

Primary Support Reason	
Learning Disability Support	245
Physical Support - Personal Care Support	100
Mental Health Support	31
Physical Support - Access and Mobility Only	13
Social Support - Support for Social isolation / other	10
Social Support - Substance misuse support	1
Sensory Support - support for dual impairment	1
Support with memory and cognition	0
Sensory Support - support for hearing impairment	0
Sensory Support - Support for Visual Impairment	0
Total	401

65+

Type of self directed support	
CASSR Managed Personal Budget	316
Direct Payments	43
Part Direct Payments	10
Total	369

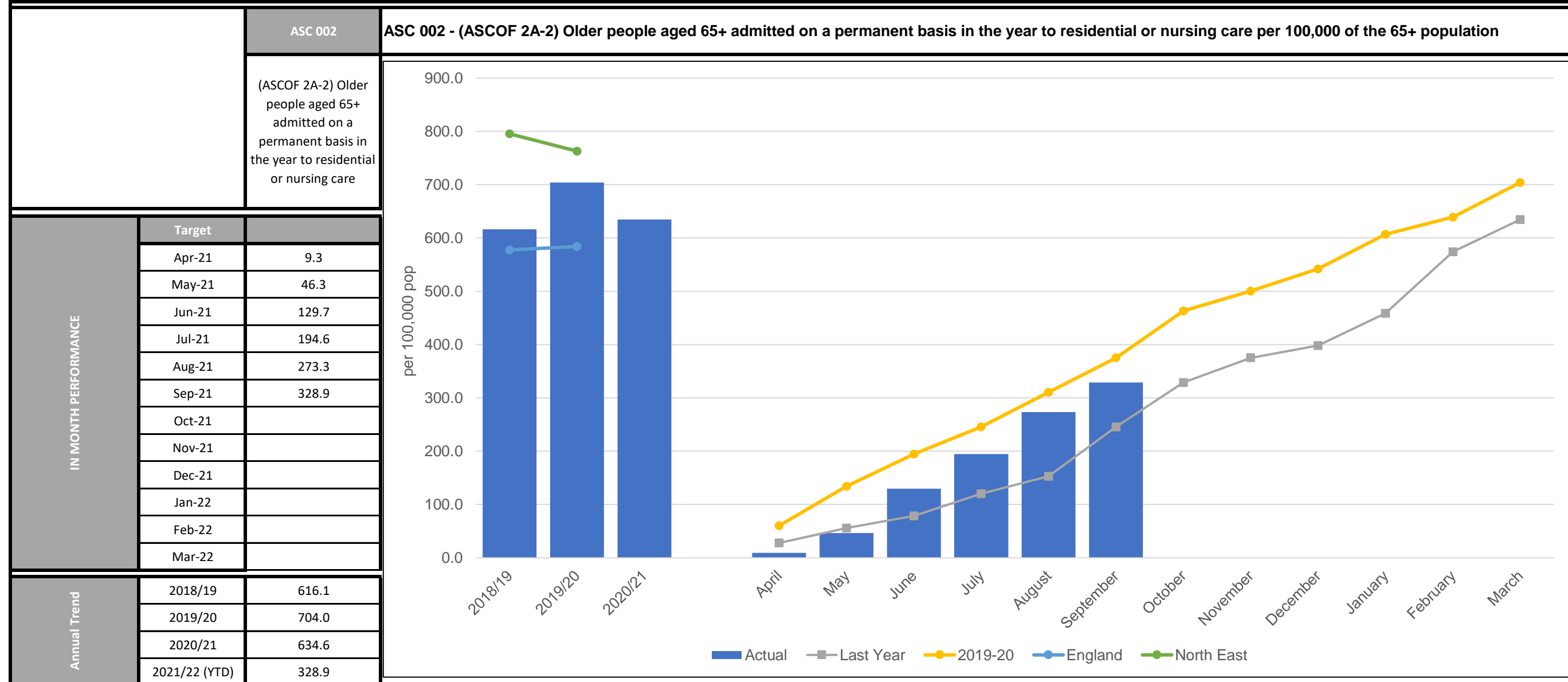
Primary Support Reason	
Physical Support - Personal Care Support	238
Learning Disability Support	37
Physical Support - Access and Mobility Only	27
Support with memory and cognition	29
Mental Health Support	24
Social Support - Support for Social isolation / other	9
Sensory Support - Support for Visual Impairment	3
Sensory Support - support for hearing impairment	2
Sensory Support - support for dual impairment	0
Social Support - Support misuse support	0
Total	369

ASCOF 1c(1a) - 2020-21 Regional breakdown for proportion of people who use services who receive Self Directed Support (bigger is better)

2020/21	
South Tyneside	100.0
Middlesbrough	100.0
Redcar and Cleveland	100.0
Sunderland	99.5
Stockton-on-Tees	99.2
North Tyneside	98.7
Darlington	98.6
Gateshead	98.3
Newcastle upon Tyne	96.3
Durham	95.9
Hartlepool	94.1
Northumberland	93.9

SELF DIRECTED SUPPORT		
ASC 050	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	
DEFINITION	QUALITY OF LIFE: ASC 050 (ASCOF 1C (1b)) – Proportion of carers using social care who receive self-directed support (Bigger is better) Numerator: The number of users receiving either a) Direct Payment, b) Part Direct Payment or c) CASSR managed Personal Budget at the year-end 31st March: SALT Denominator: Carers (caring for someone aged 18 or over) receiving carer-specific services in the year to 31st March: SALT	
Performance Analysis	Since April the proportion of carers using social care who receive self-directed support is 100%. In terms of actual numbers this equates to 91 carers receiving self-directed support. All carers who are in receipt of a commissioned service are now recorded as having a personal budget, therefore this indicator should always be recorded as 100% of carers being in receipt of self-directed support.	
	ASC 050	ASC 050 - (ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support
	(ASCOF 1C (1b)) Proportion of carers using social care who receive self-directed support	
IN MONTH PERFORMANCE	Target	
	Apr-21	100.0
	May-21	100.0
	Jun-21	100.0
	Jul-21	100.0
	Aug-21	100.0
	Sep-21	100.0
	Oct-21	
	Nov-21	
	Dec-21	
	Jan-22	
	Feb-22	
Mar-22		
Annual Trend	2018/19	100.0
	2019/20	100.0
	2020/21	100.0
	2021/22 (YTD)	100.0

SELF DIRECTED SUPPORT											
ASC 002	(ASCOF 2A-2) Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care per 100,000 of the 65+ population										
DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>										
Performance Analysis	<p>Since April the number of 65+ who have been permanently placed into residential care is 66 (305.7 per 100,000 population). When compared to the same period last year the number of permanent admissions during the same period in 2020 was 61 and 81 in 2019.</p> <p>As of the 7th September the current number of individuals who remain in a short break stay is 54.</p> <table border="1"> <thead> <tr> <th></th> <th>as at 11/10/21</th> </tr> </thead> <tbody> <tr> <td>Over 65</td> <td>38</td> </tr> <tr> <td>Under 65</td> <td>7</td> </tr> <tr> <td>Carers break</td> <td>0</td> </tr> <tr> <td>Covid</td> <td>9</td> </tr> </tbody> </table> <p>Out of the 66 clients placed into permanent care since April 55 of these came straight from short break stays which equates to 83%, this is compared to 72% in the same period during 2020/21 and 70% during 2019/20.</p>		as at 11/10/21	Over 65	38	Under 65	7	Carers break	0	Covid	9
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Over 65	38										
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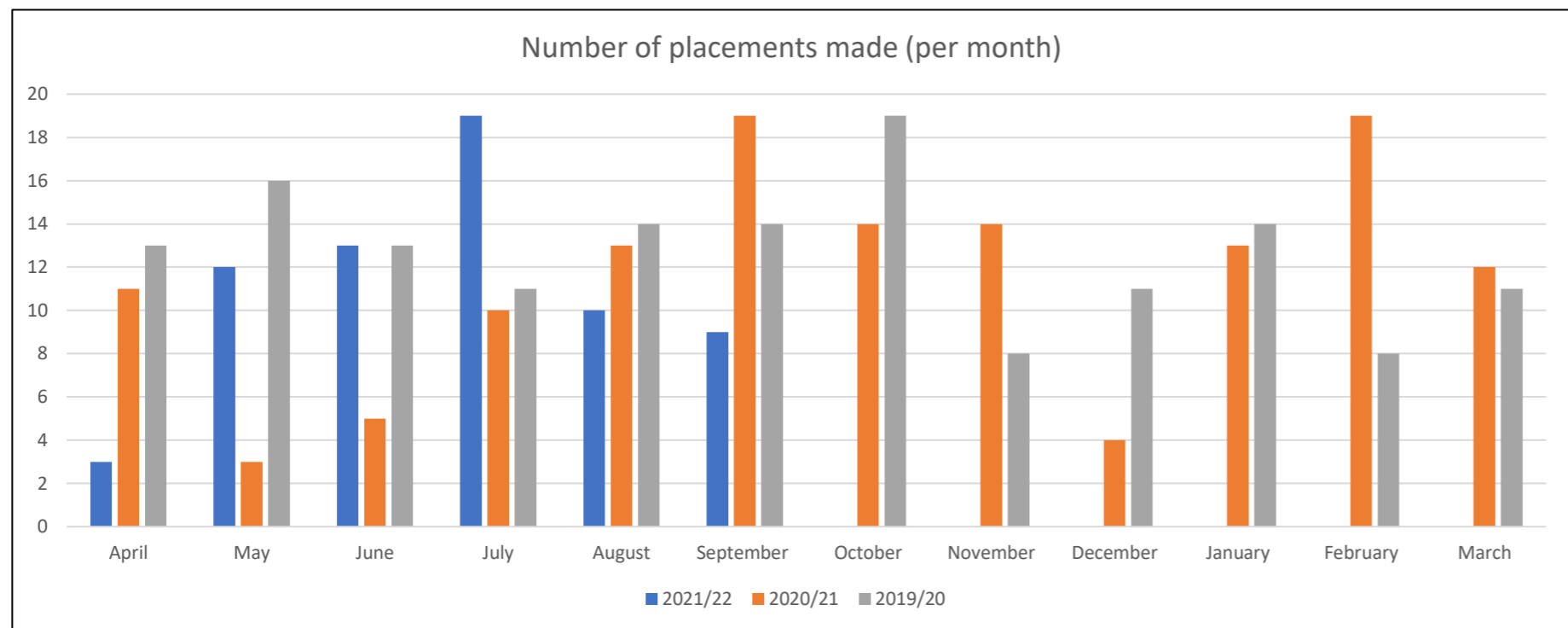


SELF DIRECTED SUPPORT
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION **REDUCE THE NEED: ASC 002 (ASCOF 2A-2)** – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)
Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT
Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).

Breakdown of placements made per month for the past 3 years

	April	May	June	July	August	September	October	November	December	January	February	March	Total
2021/22	3	12	13	19	10	9							66
2020/21	11	3	5	10	13	19	14	14	4	13	19	12	137
2019/20	13	16	13	11	14	14	19	8	11	14	8	11	152



ASCOF 2a(2) - 2020-21 Regional breakdown for permanent admissions 65+ (smaller is better)

2020/21	
North Tyneside	424.4
Hartlepool	582.4
Northumberland	609.6
Stockton-on-Tees	619.8
Darlington	637.1
Durham	658.7
Redcar and Cleveland	699.9
South Tyneside	701.0
Newcastle upon Tyne	713.4
Middlesbrough	844.3
Gateshead	1,060.1
Sunderland	1,170.1

SELF DIRECTED SUPPORT
ASC 002- Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care (per 100,000 of pop)

DEFINITION	<p>REDUCE THE NEED: ASC 002 (ASCOF 2A-2) – Older people aged 65+ admitted on a permanent basis in the year to residential or nursing care. (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of older people (aged 65 and over) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of older people population (aged 65 and over) in area (ONS mid-year population estimates).</p>
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Age Breakdown

	65-70	71-75	76-80	81-85	86-90	91-95	96-99	100+
2021/22	4	6	9	14	16	11	6	0
2020/21	5	5	10	11	11	13	5	1
2019/20	7	3	8	18	25	12	7	1

Service Type

Service Type	
Permanent Residential Care	58
Permanent Nursing Care	8

Breakdown of Service Element for each placement

Service Element	
OP Residential	34
EMI Residential	20
EMI MH Residential	4
OP Nursing	4
EMI MH Nursing	3
EMI Nursing	1

Breakdown of Long Term Support Reasons

Long Term Support Reason	
Physical Support - Personal Care Support	39
Support with Memory and Cognition	13
Mental Health Support	8
Physical Support - Access and Mobility Only	3
Sensory Support - Support for Visual Impairment	2
Learning Disability Support	1
Social Support - Support for Social Isolation / Other	0

Length of time in SBS prior to moving into permanent care

	SBS (weeks)		
	2021/22 (Apr-Sept)	2020/21 (Apr-Sept)	2019/20 (Apr-Sept)
0-6 weeks	14	9	21
6-12 weeks	15	16	18
12-18 weeks	11	5	7
18-24 weeks	4	6	6
24-30 weeks	4	2	4
30+ weeks	7	6	1

SELF DIRECTED SUPPORT		
ASC 003	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
DEFINITION	<p>REDUCE THE NEED: ASC 003 (ASCOF 2A-1) – Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care homes (Smaller is better)</p> <p>Numerator: The sum of the number of council-supported permanent admissions of adults (18-64) to residential and nursing care during the year (excluding transfers between residential and nursing care): SALT</p> <p>Denominator: Size of population (aged 18-64) in area (ONS mid-year population estimates).</p>	
Performance Analysis	<p>Since April there have been 5 individuals who have been placed permanently into residential care.</p> <p>A robust assurance by Team Managers and Validation continues to ensure that clients only enter permanent care when necessary.</p>	
	ASC 003	ASC 003 - (ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population
	(ASCOF 2A-1) Adults aged 18 - 64 admitted on a permanent basis in the year to residential or nursing care homes, per 100,000 population	
IN MONTH PERFORMANCE	Target	
	Apr-21	1.6
	May-21	4.8
	Jun-21	6.4
	Jul-21	6.4
	Aug-21	8.0
	Sep-21	8.0
	Oct-21	
	Nov-21	
	Dec-21	
	Jan-22	
	Feb-22	
Mar-22		
Annual Trend	2018/19	6.4
	2019/20	4.8
	2020/21	4.8
	2021/22 (YTD)	8.0

SAFEGUARDING				
ASC 208	Number of Safeguarding concerns (initial enquiries) started - year to date			
ASC 209	Number of Safeguarding concerns (initial enquiries) started - per month			
Performance Analysis	There have been 429 safeguarding initial enquiries started since April. This continues to be less than the same time during the past 2 years.			
	During 2020/21 there was an average of 77 initial enquiries started each month, the average of initial enquiries started since April is 72 which is lower than last year's average.			
	The table below shows the quarterly breakdown for the number of safeguarding concerns started during the past 3 years.			
		2021-22	2020-21	2019-20
Quarter 1	197	245	251	
Quarter 2	232	254	270	
IN MONTH PERFORMANCE	Target			<p>ASC 208 - Number of Safeguarding concerns (initial enquiries) started - year to date</p>
	Apr-21	59.0	59.0	
	May-21	121.0	62.0	
	Jun-21	201.0	80.0	
	Jul-21	284.0	87.0	
	Aug-21	349.0	65.0	
	Sep-21	429.0	80.0	
	Oct-21			
	Nov-21			
	Dec-21			
	Jan-22			
	Feb-22			
	Mar-22			
Annual Trend	2018/19	957.0	73.0	<p>ASC 209 - Number of Safeguarding concerns (initial enquiries) started - per month</p>
	2019/20	1099.0	92.0	
	2020/21	930.0	76.0	
	2021/22 (YTD)	429.0	80.0	

SAFEGUARDING																																																						
ASC 211	Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																					
DEFINITION	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																					
Performance Analysis	105 of the 429 safeguarding initial enquiries started during the first 6 months of 2021/22 have progressed to strategy. That is a 24.8% conversion rate. The conversion rate for the same period during 2020/21 was 34.7% and during 2019/20 it was 22.4%.																																																					
	ASC11	ASC 211 - Number of strategy meetings undertaken i.e. concerns progressed to strategy per month																																																				
	Number of strategy meetings undertaken i.e.concerns progressed to strategy per month	<table border="1"> <caption>Chart Data: Number of strategy meetings undertaken per month</caption> <thead> <tr> <th>Month</th> <th>Actual</th> <th>Last Year</th> <th>2019-20</th> </tr> </thead> <tbody> <tr><td>April</td><td>20.0</td><td>26.0</td><td>15.0</td></tr> <tr><td>May</td><td>15.0</td><td>34.0</td><td>16.0</td></tr> <tr><td>June</td><td>14.0</td><td>28.0</td><td>23.0</td></tr> <tr><td>July</td><td>25.0</td><td>39.0</td><td>23.0</td></tr> <tr><td>August</td><td>15.0</td><td>18.0</td><td>23.0</td></tr> <tr><td>September</td><td>22.0</td><td>28.0</td><td>17.0</td></tr> <tr><td>October</td><td></td><td>25.0</td><td>35.0</td></tr> <tr><td>November</td><td></td><td>12.0</td><td>37.0</td></tr> <tr><td>December</td><td></td><td>17.0</td><td>35.0</td></tr> <tr><td>January</td><td></td><td>19.0</td><td>48.0</td></tr> <tr><td>February</td><td></td><td>20.0</td><td>20.0</td></tr> <tr><td>March</td><td></td><td>18.0</td><td>22.0</td></tr> </tbody> </table>	Month	Actual	Last Year	2019-20	April	20.0	26.0	15.0	May	15.0	34.0	16.0	June	14.0	28.0	23.0	July	25.0	39.0	23.0	August	15.0	18.0	23.0	September	22.0	28.0	17.0	October		25.0	35.0	November		12.0	37.0	December		17.0	35.0	January		19.0	48.0	February		20.0	20.0	March		18.0	22.0
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